# 2024 MNSWAP Fall Conference Session and Speaker Information

# Wednesday October 9th

2:15-5:30 pm. Registration Opens in the Conference Center

3:30-4:30 pm. Region Roundup and Refresh Facilitated by Pamela Hayle and Monica Amaya – MNSWAP Board Members

MNSWAP consists of seven regions throughout the state of Minnesota. Each region provides services and educational events for their region at different times during the year. Ever wonder what your region does, where they meet, how to get involved? Join us for a Region Refresh, meet other MNSWAP members from your region, meet your Region Representative and learn about how regions are the "**HEART**" of the MNSWAP organization. Learn more about your state Activity Association and how you can participate and get involved.

# 4:30-5:30 pm. Vendor Highlights Facilitated by Kara Reiser

The Vendors are back and ready to share new resources, ideas, and materials. This session will highlight some of MNSWAP's most dedicated vendors with a quick review of their current products. They will describe the therapeutic use of their products and how to incorporate them into your activity programs. This session will be followed by the Vendor Grand Opening where you can visit each booth and learn more about their products and services.

## 5:30-7:30 pm. Vendor Grand Opening

Visit the vendor exhibits and checkout their products, ideas, and resources. A buffet dinner and cash bar will be available. Bring your dollars for the Lucky Buck auction. Stay for the door prizes.

# Thursday October 10th

7:30-8:45 am. Registration Opens in the Conference Center

7:15-8:40 am. Breakfast in the Atrium (full conference registrations)

8:45-10:15 am. Opening Keynote ~ Beyond Grit: Empowering Passion and Perseverance to Gain the High-Performance Edge by Cindra Kamphoff

This keynote will help you embrace passion and purpose in your life and work. Based on almost twenty years of research and consulting with the world's best, Dr. Kamphoff will share the 10 practices of high performance to help you combat burnout and stress. Expect a high-energy, inspiring keynote where you will gain strategies to help you live and work more fully.

10:15-10:45 am. Extended Break in Vendor Area

# **Morning Breakout Sessions**

10:45 am.-12:15 pm.

# One to One Activity Visits by Alisa Tagg

In a post-pandemic world, more residents are becoming at risk for social isolation. In this session, we will discover new ways to make the one-t-one visit more successful and exciting for both the Activity Professional and the individual served using the Critical Elements Pathways as a guide. Providing quality programming based on individual needs is the heart of the Activity Profession.

### Support, Strengthen and Empower Resident and Family Councils by Emma Shepherd

The Office of Ombudsman for Long-Term Care has partnered with Moving Home Minnesota to promote self-advocacy through educational training and support tools for people who are living or receiving services in nursing homes and assisted living settings.

# The Empathy Experience for New Activity Professionals by Catherine Braxton

In this session the new Activity professional will be introduced to the pillars of empathy and the rules of improve to enhance communication with those they work with. A focus on partnerships among residents, fellow staff, peers and family members will be explore. Participants will learn the language of empathic interactions and how to feel confident building relationships with the residents they serve.

## 12:15-1:15 pm. Lunch and Business Meeting, Atrium

# Afternoon Breakout Sessions

1:15-2:45 pm.

#### **Perception Challenges in Dementia Care by Catherine Braxton**

This session will dive deeper into the power of perception challenges and their influence on enhancing empathy. Be experiencing several perspective challenges and exchanging of input and insights, the participants will them work together in small groups to develop a new perspective on these challenges to take back to their facilities.

### Creating Culture within the Social Model of Care by Alisa Tagg

In this session, the participant will learn how to create culturally competent communities through recognizing the need for diversity and humility. We will explore the differences between the medical and social models of care while acknowledging the importance of quality communication, authenticity, openness, and transparency. Creating quality culture will benefit the overall human relationships between staff and residents.

# Boosting Nutrition and Creating Community through Events in Senior Living by Jessica Weisbrich and Rachal Becker

An interdisciplinary approach is ideal in senior living to promote quality of life and overall health. The Nutrition Services and Therapeutic Recreation teams can work together to enhance nutrition status and social well-being at the same time. New ideas and examples of one senior living community will be shared to spark creative ways to team up!

# 2:45-3:00 pm. Beverage Break in Vendor Area

# Afternoon Breakout Sessions

3:00-4:30 pm.

# Using Improv techniques in all Levels of Memory Care by Catherine Braxton

This session will help participants understand how the tools of Improv can be used with residents in developing memory care programs for all levels. Improv for activity professionals plays a crucial role in equipping individuals with essential communication tools and techniques to improve interactions with aging individuals foster engagement and connection and improve quality of life.

# Service and Assistance Animals in Housing by Jenn Purrington

This session will discuss the laws covering service and assistance animals in housing. It will cover the requirements of housing providers regarding accommodating residents with disabilities. It will also provide some important reminders when working with residents with disabilities.

# Managing Difficult Behaviors by Alisa Tagg

Behaviors can have a large impact on your resident's quality of life. It is vital as Activity Professionals that we piece together the puzzle to provide quality services and programming that meets their individual needs and understand behaviors are nothing more than a means for communication when words are no longer effective. This session will provide an in-depth look at behavior interventions.

### 6:30-9:00 pm. Banquet and Awards Ceremony

Join us for a fun-filled evening of socializing, food, and fun! A cash bar and buffet will start the evening followed by election candidate speeches. Then sit back, relax, and be entertained by Steve Russell, comedian, and magician.

# Friday October 11th

7:15-8:25 am. Breakfast in the Atrium

7:15-10:30 am. Voting in Registration Area

8:30-10:00 am.

#### **Opening Keynote Reigniting Your Passion by Alisa Tagg**

Have you lost that loving feeling? Are you burned out and tired of living in a post-Covid world? The time has come for the Activity Professional to think about the future. Is it going to expand, grow, and endure? The constant threat of COVID isolation, government cutbacks, and the ever-changing regulatory environment create a volatile atmosphere in the health care industry. This session will inspire opportunities for the Activity Professional to reignite their passion on delivering excellence in quality programs and services.

# 10:30 am.-12:00 pm.

## **Games People Play**

Join us for a fun and active closing session demonstrating fun new games, programs and creative resources for your activity programs. We will be playing games and viewing demonstrations of programs for all levels of abilities that you can take home and implement immediately in your care centers and assisted living settings.

## Speaker Information

### **Cindra Kamphoff**

Cindra Kamphoff, Ph. D., CMPC, PCC, is an award-winning keynote speaker and certified professional coach for leaders, professional athletes, and championship teams. Cindra's accomplishments include the Amazon bestseller, *Beyond Grit: Ten Powerful Practices to get the High-Performance Edge*, and the *High-Performance Mindset* Podcast just to name a few.

## Alisa Tagg

Alisa Tagg, M ACC/EDU CADDCT CDP CDCS, DCS is an independent consultant specializing in Life Enrichment education, Dementia Care Training, and Leadership Development. She holds a master's degree in psychology, with a providers Certificate of Completion specializing in Aging. Alisa works as the Association Director of the National Association of Activity Professionals.

### **Emma Shepherd**

BA MS Gerontology. Emma has worked for the office of Ombudsman for Long Term Care for nearly 5 years as a Regional Ombudsman and in her current role as a Self-Advocacy Specialist. She provided education to residents and families on their rights in addition to creating and delivering curriculum focused on resident and family council development for individuals in both Assisted Living and Skilled Care settings. She has worked with the Minnesota Board on Aging and has been a consultant with Age Well

#### **Catherine Braxton**

Catherine has over 27 years' experience in the long term care industry working with dementia clientele, neurodiverse populations and caregiver support. Catherine is a published author a Registered Behavioral Therapist, and has received numerous awards for her work with both residents and families

#### Jessica Weisbrich and Rachal Becker

Jessica, RDN, LD, CMD, CFPP Rachal, CTRS, LALD, CAN

Jessica and Rachal work together at a Senior Living community in Minnesota as Registered Dietician, and Activity Director.

#### Jenn Purrington

Jean Purrington has served as the Deputy Director /Legal Director of the Disability Law Center at Mid-Minnesota Legal Aid for the past two years. She previously worked as an elder justice attorney and also a disability rights attorney for many years. Jenn has a background in teaching and gerontology and is an experienced speaker on rights issues related to service and assistance animals.